

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 22nd day of February' 2024
C.G.No.118/2023-24/Anantapur Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao Member (Finance)
Sri. S.L. Anjani Kumar Member (Technical)

Between

L. Ganga Sekhar Reddy, C. Chikkepalli,
Peddapappur (M), Anantapur Dt. Complainant

AND

1. Dy. Executive Engineer/O/Tadipatri CCO
2. Executive Engineer/O/Gooty Respondents

This complaint came up for final hearing before this Forum through video conferencing on 20.02.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that he applied for agricultural service connection but the respondents did not release the same.
02. The said complaint was registered as C.G.No.118/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on the application of the complainant estimation was sanctioned and the complainant paid the necessary deposit amounts and as per seniority from the Circle Office, DTR was allotted



- and drawn on 02.02.2024 and the work was completed and the service connection was released.
03. Complainant absent. Heard the respondents through video conferencing.
 04. The respondents filed copy of the letter issued by the complainant reporting that the service connection was released to him and his grievance was redressed. When this Forum contacted the complainant through phone he admitted the contents of the letter issued by him and stated that service connection was released to him and reported no objection to close the complaint as his grievance is redressed. Hence, the complaint is closed. There is no order as to costs.
 05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 22nd day of February'2024.

Venky 22/02/2024

CHAIRPERSON

Ramachandra Rao
Member (Finance)
22/02/2024

Srinivas Rao
Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

